

ThinkGRC

Programs, Architecture & Analytics

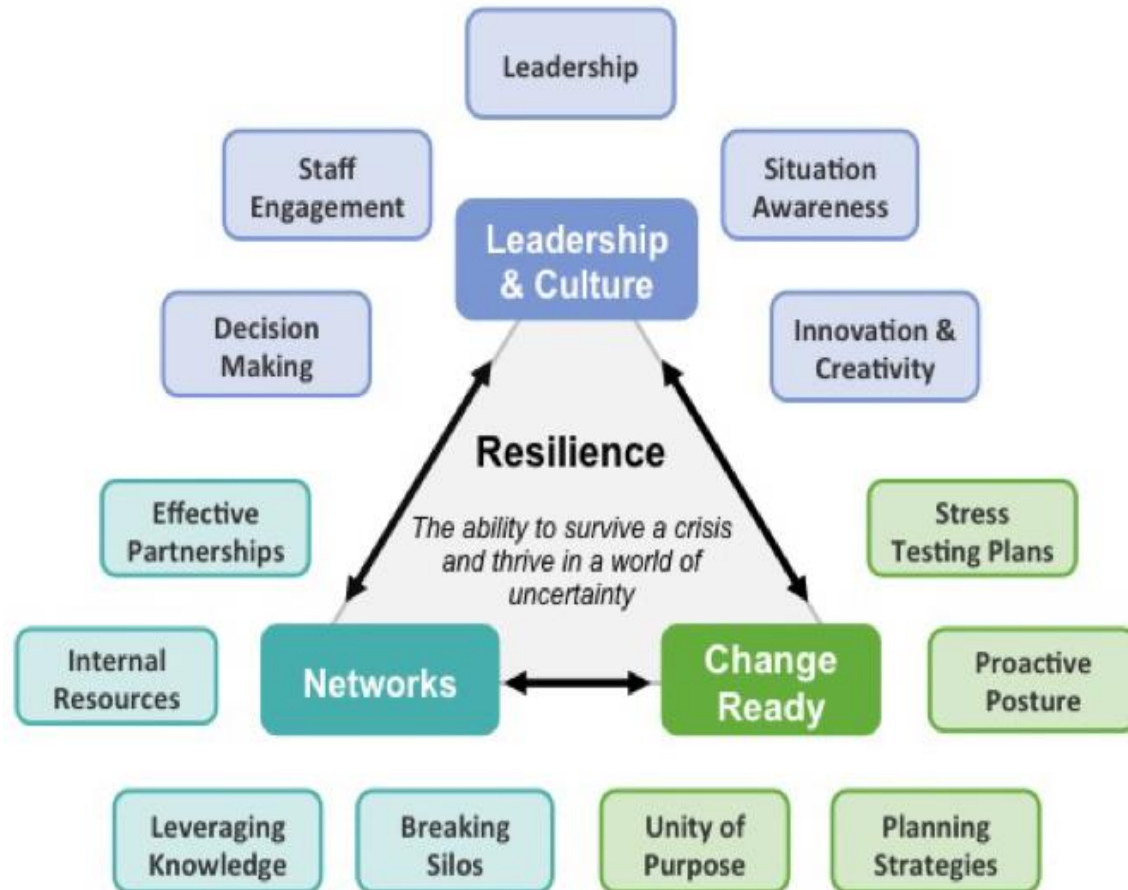
Business Resilience Adaptive Capacity Indicator – “Decision Making”



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Resilience Indicator Overview

Resilience Indicators



Based on prior organizational resilience research, three overarching categories emerged:

- Leadership & Culture
- Change Ready
- Networks

On the following slides, each category is presented along with the underlying resilience indicators which make up that category.

Business Resilience Indicator – Decision Making

This business resilience indicator measures the degree in which staff have the appropriate authority to make decisions related to their work and authority is clearly delegated to enable a crisis response. Highly skilled staff are involved, or are able to make, decisions where their specific knowledge adds significant value, or where their involvement will aid implementation.

The questions which ThinkGRC asks businesses to quantify the *Decision Making* business resilience indicator are as follows:

To what extent do you agree or disagree with the following statements for your organization?
Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

Should problems occur, staff have direct access to someone with authority to make decisions

Our organization can make tough decisions quickly

In our organization, the most qualified people make decisions, regardless of seniority

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Take the Business Resilience Index Survey

- Complete the ***Business Resilience Index Tool***© now!
 - It should only take about 5-10 minutes.
 - At the end you will be presented with your Business Resiliency Index score.
 - This score will rank the maturity of your Business Resiliency Program.
 - [Learn more](#) and contact [ThinkGRC](#) for ideas on how to improve your score.
- **Take the Survey now!**
 - <http://thinkgrc.com/business-resiliency-index/>



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